

Before moving to New Orleans, Allyson Marcum Curry received her Master's Degree in Conflict Negotiations and Conflict Management from the University Of Baltimore (CNCM). Ms. Curry served as Treasurer of the CNCM Student Association. After graduation, Ms. Curry worked for the Better Business Bureau of Greater Maryland (BBB), where she had been an intern, resolving consumer, business, and lemon law complaints under the Alternative Dispute Resolution Program. Ms. Curry was involved in the successful resolution of over 300 complaints and served on the Strategic Planning Committee for the rebranding of the BBB. She has also completed additional 40hour mediation training. She received her undergraduate degree in Interdisciplinary Studies with a concentration in Law Enforcement from Towson State University.

Ms. Curry helped create a "ride along" internship program with the Baltimore City Police Department. She completed an internship at the Chesapeake Center for Youth Development in Baltimore City. Ms. Curry worked as an Addictions Counselor for the State of Maryland, Department of Public Safety and Correctional Services, Division of Parole and Probation in the Re-Entry Aftercare III Program serving a male offender population of parolees and probationers in Baltimore City's "hotspot zones" and an incarcerated population in surrounding State Correctional facilities. Ms. Curry is volunteering with the Police Community Mediation Program.

Allyson N. Marcum Curry
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OVERVIEW: Innovative, experienced, flexible leader with superior communication, technical, tactical, motivational and interpersonal skills; demonstrated excellence in conflict management and resolution, human resources, problem-solving, training, community engagement and team building.

EDUCATION AND CERTIFICATIONS

- Master of Science – Negotiation and Conflict Management; December 2004; University of Baltimore; Baltimore, MD
- Bachelor of Science – Interdisciplinary Studies - concentration in Law Enforcement; May 1996; Towson University; Towson, MD
- Associate in Arts – General Studies; August 1993; Community Colleges of Baltimore County; Baltimore, MD
- Certification – Basic Mediation; November 2004; Baltimore, MD; Forty (40) hour State of Maryland requirement for mediation in Maryland Court System
- Certification – Decisions Training; March 1999; Eighteen (18) hour training through Maryland Department of Public Safety and Correctional Services

RELEVANT EXPERIENCE

- Creole Cuisine, Inc.; New Orleans, LA; Manager; February 2007 to April 2010
 - Managed human resource functions of focused recruitment, hiring, coaching, training, performance evaluations, problem solving and conflict management for 45+ employees
 - Designed in-house mandatory training program for all service staff
 - Managed day to day operation of restaurant with 26K+ daily sales; managed inventory control, ordering and receiving

- Analyzed data and trends for sales projections; oversaw cash handling and deposits; maintained all costs within operational budget
 - Adhered to all federal, state and local laws to include employment, health, food safety and gaming regulations and responsible alcohol service for State of Louisiana
 - Researched, designed and implemented operational changes to customer service based on patrons' feedback
- Better Business Bureau (BBB) of Greater Maryland; Baltimore, MD; Assistant Director of Alternative Dispute Resolution and Complaints; August 2004 to December 2006
 - Managed complaint staff of four
 - Mediated 200+ disputes between consumer and businesses
 - Oversaw 90+ arbitration cases using American Arbitration and BBB guidelines
 - Prepared and presented to Board of Directors monthly statistical reports
 - Led year-long strategic planning process that resulted in BBB re-branding and restructuring
 - Recruited 60 new business members
 - Represented organization at various outreach and educational events

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- State of Maryland Department of Public Safety and Correctional Services; Department of Parole and Probation; Baltimore, MD; Addictions Counselor III; December 1998 to May 2000
 - Provided assessment, counseling, education and case management for 500+ incarcerated offenders
 - Facilitated "Break the Cycle" program for 300+ monitored offenders; program focused on assisting in transition back to society, as well as reducing recidivism
 - Designed and implemented training programs that addressed decision-making skills, anger and time management, relapse prevention and psychosocial skills

- Represented State of Maryland in court regarding recommendations to Parole Board and pre-release divisions
- Chesapeake Center for Youth Development Alternative High School; Internship; Baltimore, MD; Student Counselor and Classroom Assistant; September 1996 to May 1997
 - Participated in assessments and intake, discharge, home visits, individual, group and family counseling, hospital admissions and substance abuse counseling under the direction of LCSW-C
 - Wrote grants and funding requests for program
 - Assisted teachers in classroom and substituted in teachers' absence
 - Co-chaired six fundraising events that raised 5K+
 - Participated in vocational training at off-site dining facility that provided "real world" experience

HONORS AND RECOGNITION

- Class Treasurer – University of Baltimore Graduate School; 2002, 2003, 2004
- Chair, National Speaker's Bureau Events for Conflict Management Graduate Student Association – University of Baltimore; 2002, 2003, 2004
- "Who's Who" Among Graduate Students in American Colleges and Universities; 2004
- Student Organizer – Towson University; Created Law Enforcement ride-along program partnership with Baltimore City Police Department; 1995; Program still exists
- Recipient, United Way of Central Maryland Outstanding Student Volunteer Award; 1996, 1999 and 2003

